

# Core brief

Thursday, 04 August 2016

## Introduction

This issue details an NHSGGC press release on the Annual Review held today.

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## **PRAISE FOR HEALTH STAFF AFTER ACHIEVEMENTS RECOGNISED AT ANNUAL REVIEW**

More than 150 patients and members of the public attended NHS Greater Glasgow & Clyde's (NHSGGC) annual review today (Thursday, 4 August).

Chaired by Shona Robison MSP, Cabinet Secretary for Health, Wellbeing and Sport, the annual review offers the opportunity to review the performance of Scotland's largest health board across a wide-range of key health priorities.

The audience in attendance heard how a number of targets had been met or exceeded including the 90% target for all referrals to child and adolescent mental health which was exceeded with 100% starting their treatment within 18 weeks. In addition, more than 92% of all patients referred for psychological therapy started treatment within 18 weeks against a target of 90%.

Almost 16,000 alcohol brief interventions have been carried out in the last year exceeding the target by 2,980. The board continues to exceed the 91.5% drug and alcohol waiting times target with 96.5% of patients referred for treatment within three weeks.

The number of delayed discharge patients fell dramatically meaning the number of delayed patients waiting over 14 days fell by 51.4%. March 2015 figures show 70 patients waiting over 14 days compared to 34 this March.

The cabinet secretary, board chief executive and chairman took questions from the floor including ventilation at the QEUH and backing for a campaign to ensure staff always introduced themselves to patients.

There were also questions on the futures of the Centre for Integrative Care and of in-patient paediatric services in Renfrewshire which will both be addressed through public consultations starting in September.

The Cabinet Secretary said: "I'd like to thank everyone who came along today for the public question and answer session. We appreciate the time that people have taken to give us feedback and suggestions on the future of local health services in Greater Glasgow and Clyde.

"Today I also want to take the opportunity to thank all of the staff working for NHS Greater Glasgow and Clyde - particularly for their significant efforts over the past year to deliver the major transfer of services to the new Queen Elizabeth University Hospital.

"I have been encouraged by much that I have seen and heard today. The Board is performing well in a number of areas and is continuing to improve the services it offers for their local population. However, challenges still remain in delivering consistent quality of care across the whole board area and a number of issues were raised today which I have asked the board to look at in more detail. We will continue to monitor progress closely."

John Brown CBE, Chairman of NHSGGC, said: "I am very proud of the performance of our workforce of almost 40,000. This is the largest workforce in Scotland, looking after 1.15 million people, and they continue to work tirelessly to drive up quality and standards of person centred care.

"They did this while opening the £842 million state-of-the-art campus incorporating the Queen Elizabeth University Hospital and the Royal Hospital for Children which were delivered on time and within budget.

"Our staff deserve praise for continuing to deliver our 18 weeks Referral to Treatment waiting time guarantee for over 90% of patients during the migration of four hospitals on to the new campus.

"Indeed, our kidney transplant surgeons carried out a record six kidney transplants in 24 hours - just three days after moving into the new hospital. Previously, an average of three transplants were carried out every week at the Western Infirmary.

"However, we do realise that there are still areas for improvement and, collectively, we are all dedicated to making sure that improvements are delivered where they are most needed.

"Over the last year, more than 90% of patients attending our A&E departments were discharged after treatment or admitted to inpatient wards within four hours. While this is an improvement in performance we have failed to consistently attain the performance level target of 95%."

NHSGGC Chief Executive, Robert Calderwood, added: "I welcome the Cabinet Secretary's praise for the hard work of our staff, especially in a year that has seen the migration of four hospitals to one site and a major service redesign.

"Our staff really do go the extra mile to help patients have the best chance of living a healthy, fulfilling life once discharged. One example of this is our approach to financial inclusion and welfare reform. Since 2011, our staff have made over 32,000 referrals to Money Advice Services with £37 million financial gain for many vulnerable patients.

"Many of our residents are still affected by poverty and one of the biggest challenges for the health service, as a whole, is to improve the health of people suffering the effects of disadvantage due to poverty."

“This has all been achieved while meeting our financial targets.

“In addition, we have continued to invest in new facilities in the heart of communities such as the new Health & Care Centres in Possilpark, Eastwood and Shields Road and the soon to open Maryhill Health Centre. These centres will play an invaluable role in their communities as we work more closely with our partners.

“We’re continuing to develop our work with social care partners on creating new ways of working between hospital care and community based services. The integration schemes for each of the six Health and Social Care Partnership areas has been formally approved by the Scottish Government.

*To view the information presented at the Annual Review visit:*

[www.nhsggc.org.uk/annualreview](http://www.nhsggc.org.uk/annualreview)

*To view news releases issued on behalf of the Board visit: [www.nhsggc.org.uk/mediacentre](http://www.nhsggc.org.uk/mediacentre)*