

Record of Communication With Relative / Carers

This form should be stored at the front of the patient's notes during the period of admission and then filed on discharge.



Hospital:	Ward:
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Support and Care Arrangements		No carer identified ✓	
IDENTIFYING		Yes ✓	No ✓
Have support and care arrangements been confirmed with relative / carer? N.B. record details below including details of any existing support plans		✓	
INVOLVING		Yes ✓	No ✓
Has progress and on-going support needs been discussed with relative / carer?		✓	
Have the carer's views / opinions / requests on discharge plan been noted?		✓	
Has the carer given consent to share their views with the patient?			✓
SUPPORTING		Yes ✓	No ✓
Has the carer been advised of what support is available to them?		✓	
Has the "Are you looking after someone?" flyer been given to the carer?		✓	
Have you referred the to a support service?		✓	
Has the offer of support been declined by the carer?			✓
Record name of who discussed with; details of discussion; actions agreed			
Date	Record of Communication	Print and Sign Name	Staff Code
26/3/18	<i>Mr Jones was independent prior to admission. His ex-wife Anne has agreed he can be discharged to her house. She has disclosed concerns on her ability to manage due to her own health problems but does not wish this information shared with Mr Jones at this time. Advised of the supports available to her and for Mr Jones. Referred to carer support via Carer Information Line for Mrs Jones.</i>	E SIMPSON	OT
5/4/18	<i>Agreement from Mr Jones for Community Palliative Care input while staying at ex-wife's house. Mrs of Jones happy for Community Team to be made aware her health issues but to keep from Mr Jones.</i>	L EVANS Palliative Care	N

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SW - Social Worker SLT - Speech & Language Therapist D – Dietician O – Other

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NHSGGC Support & Information Service 0141 452 2387

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6/4/18	Mr Brown's wife Margaret is his main carer. She helps with medication, mobility and general care. Advised Mr Brown is likely to be in hospital 4 to 5 days.	E SMITH SCN	N
8/4/18	Update on treatment plan given. Community Rehab may be required. Mrs Brown has concerns over managing Mr Brown's personal care due to his mobility. Options discussed. Package of care offered but declined. Unsure how this will fit with home set up. To be reviewed with Consultant.	B FRIEL	OT
10/4/18	Discharge plan discussed with Mrs Brown. Happy for Community Rehab and for package of care to be arranged. Advised of carer support services and who to contact should further assistance be required.	S GORDON Consultant	M

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12/4/18	Mrs Smith's daughters Jean and Betty provide her to support with meal prep, shopping, housework and take her appointments Jean is the main contact	P Hughes FY2	M
13/4/18	Family recognise there are increased support needs from this admission Mrs Smith now needs assistance with personal care and mobility They wish to continue to provide all care Aware of services available to them and how to access.	B Adams SN	N

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4/4/2018	<i>John's Mum Mary is his main carer providing 24hr care. Their neighbour Archie helps out when Mary is unwell. They have a support plan in place held by John's Social Worker. Mary has contacted social work team to advise of admission and potential need to review support plan. Informed OT</i>	A REID	P
7/4/2018	<i>Updated Mary on current treatment plan. No discharge date yet due to need for further assessment. Mary wishes to be able to come in at mealtimes to help John with his poor appetite. Advised of open visiting and when mealtimes are for to be able to do this.</i>	H YOUNG SN	 N

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2/4/18	Mrs Murray does not wish her diagnosis to be shared with her family. She has capacity and is aware she will require support from them at discharge. She is happy for them to be involved in the discussions on the practical requirements for getting home. GP is aware of complex caring situation.	H ADAMS Consultant	M
10/4/18	Discharge plans discussed with son Rob and daughter Anne. Advised their mum will not be able to live independently at discharge. Anne will be staying with her mum at discharge and assisting with meal prep and personal care. They are aware of how to access services if further support is required.	B LOW SCN	N

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