

Core brief

**Message from Jane Grant, Chief Executive
(09 April 2020, 9:45am)**

With the number of COVID-19 cases continuing to rise in communities and in health and social care services, our critical care staff, with the support of many colleagues, are now treating increasing numbers of seriously ill patients.

This is a hugely demanding and difficult time for them and for staff within anaesthetics, theatres, surgery and medicine who have had additional training to enable them to work alongside their intensive care colleagues. My thanks go to all involved in the care of the most critically ill patients at this time.

Despite being extremely busy, our staff have not forgotten the most important thing – our patients – and person centred care continues to be at the heart of everything we do. The story of Margaret Smith, a 92-year-old patient in GRI, being re-united with her daughter and granddaughter using an iPad which we supplied reinforced to me how caring our staff are.

I know there are lots of patients like Margaret who are not getting to see their loved ones at this time. Staff in our wards are doing their best to ensure they are not just cared for clinically, but emotionally at this difficult time. Our person centred virtual visiting programme is one of many examples of new technology being rolled out rapidly to respond to the challenges of COVID-19. It has been a real team effort to get this initiative launched, involving our person centred team, eHealth and our libraries team in conjunction with Glasgow Life. This team work will pay dividends for many patients in the days and weeks to come.

My thanks to you all.

Coronavirus
Covid-19

Please remember to wash your hands

Follow the correct hand washing procedure

www.nhsinform.scot/coronavirus



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