

Telephone triage episode

No appt required - **Advice Only**
Code 8001 & Code 8011 and
close/submit

No appt required - **Prescription**
Code 8001 & Code 8021 and
close/submit

Appt REQUIRED for face to face
assessment/urgent care **in practice**
(Low or Medium Risk)

1. Record triage notes
2. carry out Covid screen
3. make apt

Appointment for face to face
assessment/urgent care in **UDCC**
(High Risk) **Attempt AAA first**
Code 8001 & Code 8031 and
close/submit

Patient refuses appt for AGP at UDCC
Code 8001 & 8051 and
close/submit

Referred (not to UDCC) e.g.
PDS, Secondary Care, Specialist
Practice
Add Code 8084 and
close/submit

SEEN IN PRACTICE
Open course in treating dentist's name
(Code 8001 & Code 8041) and treatment codes as needed **PLUS**

Unable to deliver care due to phobia,
co-operation/consent
Add Code 8061/8081, then 8071 and
close/submit

Non-AGP Treatment Visit
Add Code 8061 per Appt

AGP Treatment Visit
Add Code 8081 per Appt

Was interpreter required?
Add Code 8082 if necessary

Disposal of a soiled visor before end of session?
Add Code 8085 if necessary

Ensure all SDR IOS Codes for treatment completed and
Close/Submit

See SOP for definitions of
Low/Medium/High
Risk
**Most patients will
be Medium risk
while covid19
infection rates
remain high**