

# Core brief

Monday, 30 November 2015

## Introduction

This issue of Core Brief details an NHSGGC press release on the retiral of Chairman Andrew Robertson; a new ward initiative in Glasgow acute hospitals for drug misusers; Scottish Health Council calls on people to share their experience of using NHS services; and a Scottish Government press release – Blueprint for out-of-hours care.

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## **NHSGGC chairman retires after two decades of service to the NHS**

Andrew Robertson, NHSGGC Chairman, has today (Monday, 30 November) retired following more than 20 consecutive years of service to the NHS in the Greater Glasgow area.

After eight years as Chair of the largest health authority in the UK, Andrew has steered NHSGGC through a period of significant change and reform.

Paying tribute to his major contribution to the NHS, Robert Calderwood, NHSGGC Chief Executive, said: "Andrew has made a significant contribution to not only the work of the board, but to public life within the city and beyond over the last 22 years.

"Over the last eight years as the chair of the board Andrew's inclusive style has ensured board members have been able to debate and contribute on all major policy issues."

[Click here](#) to read the full press release.

## **New ward initiative in Glasgow acute hospitals for drug misusers**

A new harm reduction initiative will be introduced in Glasgow acute hospitals from 1 December 2015 (Clyde hospitals will be introduced in 2016) offering naloxone as part of hospital discharge to patients at risk of future opiate overdose.

Acute addiction liaison nurses will offer overdose awareness and naloxone training to those patients whom they identify at assessment as being at risk of future opiate overdose.

The Board has prioritised this initiative as part of the national naloxone programme and it is hoped it will contribute to a reduction in drug related deaths within this patient group.

[Click here](#) to refer to the clinical guidelines for further information.

## **Scottish Health Council calls on people to share their experience of using NHS services**

The Scottish Health Council, part of Healthcare Improvement Scotland, has today (30 November) published a national report on how NHSScotland is using feedback and complaints to improve services.

One example of how feedback and complaints can lead to improvement came from NHS Greater Glasgow and Clyde's local report. NHS Greater Glasgow and Clyde has introduced changes to practice in an outpatient clinic on days following public holidays, after a patient complained about a 90 minute wait.

[Click here](#) access the Participation Standard National Overview.

## **Blueprint for out-of-hours care - Scottish Government press release**

A framework for the long term future of primary care out-of-hours services, has been welcomed by Health Secretary Shona Robison.

The independent Primary Care Out-of-Hours Review, chaired by Professor Sir Lewis Ritchie publishes today.

Its main recommendations focus on the need for multi-disciplinary teams – including GPs, nurses, physiotherapists, community pharmacists, social care and other specialists – working together at urgent care resource hubs across Scotland.

[Click here](#) to read the full release.

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