

Core brief

Thursday 11 August 2016

Introduction

This issue of Core Brief details an update on the water supply problem at the Royal Alexandra Hospital and Data Protection Training.

Water supply problem at Royal Alexandra Hospital forces cancelled operations

Due to a water quality issue at the Royal Alexandra Hospital in Paisley we are using bottled water for all activities, including cleaning. Our staff are using a combination of bottled water, hygiene wipes and gel to maintain infection control measures.

The water quality issue stems from the mains supply.

It came to light earlier this week when our staff alerted Scottish Water. Discoloured water over a period of time has caused a build up of sediment in the large hospital water tanks resulting in very discoloured water coming from our taps.

We are working closely with Scottish Water to find a resolution and are flushing our systems.

To alleviate some of the pressures and give our staff more capacity, we have taken the decision to cancel all elective surgery at the hospital today and tomorrow. This affects a total of 84 patients. We have temporarily diverted 999 ambulance calls to other hospitals within the Greater Glasgow and Clyde area to reduce any clinical risk during this time as our team of experts closely monitors the situation.

Our Public Health teams have been closely monitoring the situation and Dr Linda de Caestecker, Director of Public Health, said: "I want to reassure existing patients in the RAH that they are safe and we have ensured the highest standards of infection control and patient care.

"Patient safety is our priority and our staff will continue to deliver the highest levels of care, despite the challenges they face."

Robert Calderwood, NHSGGC chief executive said that he and his senior managerial and clinical teams will work round the clock with Scottish Water to ensure the RAH becomes fully operational again as soon as possible. Mr Calderwood added: "The staff at the hospital deserve praise for their professionalism in caring for their patients in these trying circumstances."

This situation is under constant review and we will issue a further update tomorrow.

Data Protection Training

Staff are reminded of the NHS Scotland training packages which are available to support staff in handling personal information.

All **NEW** staff should complete the 'Safe Information Handling' module via LearnPro as part of their online induction.

ALL STAFF should receive refresher training in Data Protection and Information Security every **three** years. If you are due to receive refresher training there are a number of options available to you.

1) Learning & Education support a Core Statutory/Mandatory Programme for all acute staff. Information Governance has a slot on this programme covering Data Protection. To book a place on this programme please click on the link below:

<http://www.nhsggc.org.uk/working-with-us/hr-connect/learning-education-and-training/learning-education-catalogue/a-h/core-statutory-and-mandatory-programme>

2) There are two eLearning modules available via LearnPro:

(i) Foundation level module entitled 'Safe Information Handling'. This is designed for use by all members of staff and sets out NHS Scotland's requirements for data sharing and confidentiality. This module provides simple information about the basic principles of data protection, guidance on good practice, sources of advice and further information.

(ii) Intermediate level module entitled 'Safe Information Handling in Practice'. This is designed for use by staff handling large volumes of personal data as an important part of their role. This includes Administrators, Medical Records teams, Clinical Coding staff, Healthcare Assistants and Junior Clinicians.

If you believe you already have a good understanding of data protection and confidentiality, you can check your knowledge in a short pre-module test available for both modules (and if you get a pass mark you don't have to undertake the full module).

To access these modules, log in to LearnPro: <https://nhs.learnprouk.com/>

Foundation Module click on Statutory/Mandatory tab, put a tick in the box next to NES: Safe Information Handling - Foundation then click Save.

Intermediate Module click on Essential Learning tab, put a tick in the box next to NES: Information Handling in Practice - Intermediate then click Save.

3. Face to Face Training

The Data Protection Advisor is happy to come along to your department and provide specific training on any data protection / information security issue.

For further information on training or any other data protection issue please contact the Information Governance Department, tel: 0141 201 4822 or email: data.protection@ggc.scot.nhs.uk

Are your contact details up-to-date? [Click here](#) to check