

Core brief

Wednesday, 29 March 2017

Introduction

This issue of Core Brief provides information on an HIS inspection at the QEUH, reminds staff about the timings for the CEO's retiral presentation and provides information on changes to the entrance at the Beatson.

HIS INSPECTION REPORT

Following the publication today of the latest Healthcare Improvement Scotland Inspection report our Nurse Director, Margaret McGuire, and Medical Director, Jennifer Armstrong, publicly issued a reassuring message to patients and visitors that our staff take these reports very seriously.

The report on the QEUH identified shortcomings in the cleanliness of some areas in the hospital and as this issue had been highlight as a concern at a previous visit it was extremely disappointing that the issue had not been addressed.

As the lead for person centred care, our nurse director is determined to ensure patients are confident about our services and our commitment to quality at every level of patient care when they come in contact with our services.

She said: "I have issued a public statement to reassure our patients and their families that the issues raised are now being fully addressed and will be rigorously implemented and maintained going forward.

"It's crucial that the public can be confident that this approach is consistently applied right across all of our hospitals and care settings and that all of our staff are committed to this."

Patient confidence is key and is the responsibility of every single member of our staff, not just our doctors, nurses and cleaners, whoever they are and whatever they do. Everyone has a duty to ensure a clean and safe environment for our patients and their families."

The issues raised in the latest published HEI inspection report have been accepted and acted upon and both Dr McGuire and Dr Armstrong want to thank the staff who have been working hard to address the issues identified.

[To read our full media statement click here.](#)

Robert Calderwood retiral presentation

Staff attending the retirement presentation to our CEO Robert Calderwood on Friday 31 March will be offered snacks and light refreshments on arrival at the Teaching and Learning Centre on the QEUH campus from 2.30/2.45pm. The presentation will take place inside the lecture theatre at 3pm.

Beatson West of Scotland Cancer Centre (BWoSCC)

Work is set to begin on the building of a new £1 million+ main entrance to the Beatson. Work on the new entrance, which will benefit patients, visitors and staff, will begin on Monday 24 April 2017.

During these improvement works the front entrance will be closed for approximately 37 weeks during which time it will be fully refurbished and improved to ensure easier access and more services for patients and visitors.

Revised entrance arrangements

During this time access to the hospital for patients, relatives and visitors coming by public transport or by car will be via the Tom Wheldon Building entrance on the Gartnavel General Hospital campus. All signage to the BWoSCC will direct to this entrance.

Signage and way finding assistance will be in place from this area to assist patients and visitors in accessing wards, the radiotherapy department, the Macmillan Day Case Unit, Clinical Research Unit, Outpatient Department and all other areas of the hospital.

Staff are encouraged during the works to please enter and exit the building via the rear door facing the boiler house at the back of the BWoSCC.

Are your contact details up-to-date? [Click here to check](#)