

Core brief

Friday 10 November 2017

Introduction

This issue of Core Brief details information on RHC psychiatrists recognised with national award; Call for staff to get tickets for this year's Christmas Carol Concert; senior doctor wants only sugar free drinks or water for children and young people; and Latest advice from eHealth colleagues to protect yourself at work and at home.

Glasgow and Clyde paediatric liaison psychiatry team recognised with national award

Congratulations on yet another accolade for NHSGGC, this time for staff at the Royal Hospital for Children.

[Click here](#) to read the full news release.

Call for staff to get tickets for this year's Glasgow Hospitals' Christmas Carol Concert

NHS Greater Glasgow and Clyde staff, family and friends will come together for this year's Glasgow Hospitals' Christmas Carol Concert at the Royal Concert Hall on Friday 1 December at 7.30pm.

The concert is held every year to raise money for CLIC Sargent.

There are a few tickets left and if you would like to enjoy some wonderful Christmas music either telephone the box office on 0141 353 8000 or visit: www.glasgowconcerthalls.com to book a seat.

[Click here](#) to read the full news release.

Senior doctor wants only sugar free drinks or water for children and young people

Dr Linda de Caestecker, Director of Public, is calling on the parents of children and young people to offer their children only sugar free drinks or water which is healthier and better for their teeth.

Her call comes as the Coca Cola festive truck comes to Glasgow this weekend and will promote sugary fizzy drinks in our city with its poor health record and challenge of obesity.

[Click here](#) to read the full news release.

Latest advice from eHealth colleagues to protect yourself at work and at home

Don't be a victim of phone scam!!!

Within GGC we are seeing an increase in fake/fraud telephone calls, where the caller claims to be from an IT support company or supplier, and is trying to get details of you, a colleague or a computer that you use. This is known as **vishing**.

Alternatively, they'll send you a text message that asks you to reply with your personal or banking details, or to call or text a premium-rate number they have created to run up a large bill. This is called **smishing**. The aim can be more direct than phishing, direct financial loss or is comparable to reconnaissance gathering details for future attack.

Be Scam Safe with your phone

- If you get a call or a text from someone who claims to be from known company, [don't give away any personal details](#). If in doubt, check it's genuine by asking the company itself
- Never call numbers or follow links provided in suspicious or unknown text; find the official website or customer support number using a separate browser and search engine.

Try to spot the signs of abnormalities in the text like spelling mistakes, very generic nature of text (Starts with Dear user and not your name), very persuasive nature, an offer too good to be true.

Trust eHealth and the eHealth IT Service Desk

- Caller will identify who they are and how they can be contacted. For eHealth staff you can check their details within the email address book or online directory
- They will be responding to a logged IT Incident/Service Request and be able to quote the call reference number
- **They will never ask for your password. The only person who needs to know your passwords is you**
- If they contact you about a machine where you have not logged the call e.g. where the machine is reporting malware issues, they will be able to quote the tag number of the machine.

For other calls claiming to be from IT suppliers, whether asking for payment, your details, or the machine details refer them to NHSGGC eHealth IT Compliance Team on 0141 278 4722 / 4721 / 4728.

Are your contact details up-to-date? [Click here to check](#)