

Core brief

Wednesday, 14 February 2018

Introduction

This issue brings you information on the HIS report into Gartnavel General Hospital and details of the General Data Protection Regulation (GDPR) coming into force in May,

NHS GREATER GLASGOW AND CLYDE STATEMENT ON HIS REPORT

We were very pleased to note the number of positive findings at Gartnavel General Hospital by the HIS inspectors.

However, we recognise that there are areas we need to address and an improvement plan has been developed to ensure the best possible care for our patients.

As we put patients at the centre of everything we do we were pleased that the feedback from patients and visitors was good, in particular the structured programme of activities for patients.

We were also pleased that that good communication amongst ward members was recognised, in particular focusing on meal times and menus available for patients.

The report also acknowledged that assessments and support are in place with discharge co-ordinators and ward staff to allow the safe discharge of patients. [Click here to view the report.](#)

What is the General Data Protection Regulation?

The new General Data Protection Regulation (GDPR), set out by the European Parliament and Council, is set to replace the UK's existing Data Protection Act 1998 from 25 May 2018. It introduces new rules that regulate how we handle and process personal data that is entrusted to us. NHSGGC has a legal requirement to comply with the new Regulation.

Although like many organisations we have already adopted privacy processes and procedures compliant under the existing legislation, the GDPR introduces a number of new requirements that if breached can incur substantial fines or other regulatory action.

Why it's changing:

There has been significant technological changes in how we use personal data since the current Data Protection Act was brought into force in 1998. The GDPR takes these changes into account and

ensures individuals have greater control over the personal data organisations hold about them.

What is changing:

Key changes include:

- Data Breaches need to be reported to the Information Commissioner (ICO) within 72 hours;
- Financial Penalty for breaches up to 20 million Euros or 4% of global annual turnover;
- Appointment of a Data Protection Officer is a mandatory requirement for NHSGGC;
- Subject Access Requests need to be responded to within one calendar month, rather than 40 days, and we cannot charge for this; and
- Privacy Notices will require a lot more information to be included

Next Steps:

Activity is taking place across the NHSGGC to prepare for this change. You and some of your colleagues may already be involved in this. The purpose of this Brief is to help introduce you to the changes taking place and what they mean if you handle personal data as part of your role.

Factsheets and news articles will follow, along with opportunities to attend open roadshows at your workplace. Workshops and training for specific roles are being scheduled to ensure you have all the information needed to meet the obligations under the new Regulation.

For further information please contact the Information Governance Department at:

data.protection@ggc.scot.nhs.uk

Are your contact details up-to-date? [Click here](#) to check