

Core brief

Friday 17 August 2018

Introduction

This issue of Core Brief includes information on three Mental Welfare Commission reports; Healthy and Active Workplace awards shortlist; HMRC spam emails and Speak Up! our medicines waste campaign.

Glowing report for mother and baby unit

A glowing report has been published on the Mother and Baby Unit at Leverndale Hospital following a visit by the Mental Welfare Commission (MWC).

The report was extremely positive on with feedback from patients and staff. The patients who spoke to the MWC told them that they found the unit a safe and welcoming environment and that they found staff to be both professional and courteous while offering the necessary support for them to care for their baby.

There were two other reports published by the Mental Welfare Commission on Langhill Clinic and Struan Ward, MacKinnon House. Both had a couple of recommendations which we will be addressing.

[Click here](#) to read the full news release.

[Click here](#) to read all three reports.

NHSGGC shortlisted in Healthy and Active Workplace awards

NHS Greater Glasgow and Clyde has been shortlisted in awards which recognise healthy and active workplaces.

The Glasgow Business Award for Healthy and Active Workplace celebrates and rewards businesses who have taken steps to empower employees to be active and healthy in the workplace environment.

Anne MacPherson, NHSGGC's Director of Human Resources and Organisational Development said: "We are very proud of our Active Staff scheme and delighted to be shortlisted for this exciting award."

[Click here](#) to read the full news release.

HMRC spam emails

Recently NHSGGC has seen an increase in SPAM emails that appears to be from official government service like HM Revenue and Customs (HMRC) with subject lines like "Transaction Confirmation Receipt Acknowledgement" or "Critical Notice: Statement of Liabilities". This is not an exhaustive list and can vary from email to email.

According to Gov.uk, you'll never get an email, text message or phone call from HM Revenue and Customs (HMRC) which:

- tells you about a tax rebate or penalty
- asks for your personal or payment information

You can find more details from <https://www.gov.uk/report-suspicious-emails-websites-phishing>

eHealth is continually implementing technology and plans to remove and block these SPAM emails, but if you still receive any of these or unexpected emails

- **DO NOT** open or preview attachments
- **DO NOT** respond to the email
- **DO NOT** follow links within the email body
- **VERIFY** the legitimacy of any requests via email by contacting the sender through official channels
- **REPORT** any suspected spam by forwarding the email to eHealth at spam@ggc.scot.nhs.uk

If you suspect your computer has become infected with a virus then unplug the network cable, or power down your computer and immediately report the suspected infection to the IT Service Desk.

Speak up! It's our money. Our service.



£20 million waste?
That would pay for
over 600 nurses or
1,200 carers a year!

We need your help to tackle medicines waste. Every £1 wasted is money that could be spent on essential services. We can all do our bit. If you have any ideas to help save money or reduce waste, please email: prescribing@ggc.scot.nhs.uk. **Speak up! It's our money. Our service.**

For further information, visit: www.nhsggc.org.uk/speakup

Are your contact details up-to-date? [Click here](#) to check