

Core brief

Daily COVID-19 update (29 April 2020, 5.35pm)

Topics in this Core Brief:

- Donations of PPE and other supplies
- Phones in patient rooms
- COVID-19 Knowledge Service

Donations of PPE and other supplies

The groundswell of public support for the NHS and staff working across our health and social care system responding to the COVID-19 pandemic has been phenomenal. There's no doubt that communities, voluntary groups, businesses and individuals want to do their bit to try to help. Many businesses are looking at how they can use their existing expertise to produce supplies of things they are hearing are much-needed in the system – including Personal Protective Equipment, scrubs etc. Community groups and others have been hugely innovative in looking at how they can use their skills to help this effort too.

Clearly, any supplies accepted into use across the health and social care system, and for wider key workers, must meet certain quality and safety standards. And with so many offers coming forward, it's important to prioritise those offers first that will contribute to existing stocks the most.

Until now, NHSGGC has had a local arrangement to consider all offers of support for PPE. The Scottish Government has now set up a team to respond to these offers. A single point of contact has been created and we have been asked to direct any business, community or voluntary organisation now wishing to make donations of PPE, scrubs, uniforms and other supplies to Covid-19NHSsupplychain@gov.scot.

Phones in patient rooms

We understand there has been some concerns about phones in patients' rooms. Infection control have confirmed that as long as ward staff clean phones after each use, there is no reason why ward phones cannot be used in patient areas. This guidance applies to patients with or without suspected or confirmed COVID-19.

Ward telephones must be made available to patients who do not speak English in order for them to participate in their care through utilising a telephone interpreter.

If a patient needs a ward phone to speak to relatives this should be facilitated, with appropriate infection control precautions.

COVID-19 Knowledge Service

NHSScotland Libraries' [COVID-19 Knowledge Service](#) will provide literature searches on a range of topics from trustworthy sources, conducted by expert searchers. Use the search box or browse the [Knowledge](#)

[Centre](#) to find completed searches or submit a request to answer a new question. Submit a request on the site, using the [online form](#) or email: support@covid19ks.zendesk.com

Don't get swamped by COVID-19 information overload - your expert NHSScotland Librarians are here to help.

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).



Going Home Checklist

Consider **three** things that went well, and be **proud** of what you did at work today...

Now switch your attention to home.

Hard to switch off? There is help

www.nhsggc.org.uk/covid19/staffsupport



A Healthier Place to Work

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)