

Core brief

Daily COVID-19 update (12 May 2020, 5.20pm)

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- New clinical app for COVID-19 rolled out to Community Assessment Centres
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New clinical app for COVID-19 rolled out to Community Assessment Centres

A new clinical tool has been developed by NHS Greater Glasgow and Clyde and partners for use in the Community Assessment Centres.

The tool has been piloted at Linwood Community Assessment Centre for the past two weeks where nurses, advanced nurse practitioners and GPs have used it to help treat suspected COVID-19 patients.

Where previously staff would record patient information in free text, the app provides a structured format for NHS staff to assess patients in a standardised way. The app prompts clinicians to record specific symptoms, patient details and clinical decisions through a mobile or desktop app.

The app has been rapidly developed from conception to pilot stage within a month. This was made possible through collaboration between NHS Education for Scotland, Daysix, a design agency and the Digital Health and Care Institute.

The next stage of the pilot will see the app expanded for use in all of NHS Greater Glasgow and Clyde's Community Assessment Centres.

For more information, please contact: Scott Hanley Scott.Hanley@ggc.scot.nhs.uk

NHS Mail Accounts NHS.net – Communications

Currently the NHSGGC corporate email system is accessed using Microsoft Outlook email with addresses ending @ggc.scot.nhs.uk. However, we also have a number of staff who use NHS mail with addresses ending @nhs.net

All NHS Scotland health boards have agreed to change our NHS.net mail provider during 2020. Email services will be replaced by Microsoft via their Office 365 product.

The legacy NHS Mail system will be available until late 2020, with migration starting within NHSGGC in July. If you are a current user of NHS Mail you will be automatically migrated to the new platform between July and September 2020.

The new email platform will be browser based for most staff.

Further communications will be issued with more information in due course.

For more information go to www.nhsggc.org.uk/nhsmailmigration

Staff suggestions

Looking after staff at this difficult time is important and we have put in place a number of measures to help staff look after their mental and physical health.

The R&R Hubs, the COVID-19 Staff Support Line, the Acute Psychology Staff Support Service, the Occupational Health counselling service, our mindfulness training and the chaplaincy service all continue to provide support.

But we know that staff are best placed to tell us the best ways that we can support them at this time. If you have an idea or suggestion, please email: staff.covid19@ggc.scot.nhs.uk and we will look into your suggestions,

Our Endowments Fund continues to benefit from incredible public donations. We want to ensure that the donations received are used appropriately and swiftly for projects across the Board area.

If you have an idea for how Endowment Funds could be used to enhance the wellbeing of staff, patients and volunteers, please fill in the below form and send it to Bernadette O'Brien at Bernadette.o'brien@ggc.scot.nhs.uk The Endowments Management Committee will consider applications quickly to ensure minimal delay between application and approval.

[Click here to access the endowments application form.](#)

New resources for staff, carers, volunteers and their families

Some staff have had difficulty accessing the new national wellbeing hub which we issued in yesterday's Core Brief. eHealth have now rectified this issue.

If you would like to access this comprehensive information about services and resources available to all staff [click here to visit the Hub](#).

Transport update

We have been advised by ScotRail they will operate additional services on a number of routes from Monday 18 May to supplement the existing services being operated. More information on this matter will be available from <https://www.scotrail.co.uk/> from Wednesday 13 May.

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**