

Core brief

Daily COVID-19 update
(27 May 2020, 5.45pm)

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Life on the Frontline

The [Life on the Frontline video today is by Kate Hughes](#), Occupational Therapist, Queen Elizabeth University Hospital. Kate talks about the difficulties communicating with her patients while wearing a mask as well not being able to see her four year old son as much during the week.



HIS Inspection report

We welcome the publication yesterday of the latest Healthcare Improvement Scotland Inspection report on the care of older people at the Vale of Leven Hospital.

The inspectors highlighted that the standard of care was patient centred and patients were treated with dignity and respect.

There was positive feedback from patients, carers and visitors including 'staff treat me and my belongings with consideration and respect', 'staff check on me regularly to ask if I need anything' and 'the ward is a welcoming place' with friendly and approachable staff '.

Margaret McGuire, Nurse Director added: "We appreciate feedback from independent inspectors as it reinforces what we are doing right and importantly where we may need to make improvements."

Whilst overall this was a positive report we recognise that there are three areas involving record keeping that have been highlighted for improvement. An action plan has been developed to ensure these areas are addressed.

You can read the full report here:

http://www.healthcareimprovementscotland.org/system_pages/resources.aspx

You can read our full statement here: <https://www.nhsggc.org.uk/about-us/media-centre/news/2020/05/his-unannounced-report/>

Please keep up-to-date with the latest guidance on our dedicated web pages at:

www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

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A full archive of printable PDFs are available on [StaffNet](#)**