

Core brief

Daily update
(13 July 2020, 2.05pm)

Topics in this Core Brief:

- Visiting reminder
- Minor Injuries Unit (MIU – New Victoria)
- Near Me/Attend Anywhere
- Transport

Visiting reminder

As noted in [Friday's Core Brief](#), from today we are re-introducing visiting to our hospitals.

Patients who do not have COVID-19 will be able to choose one named visitor. This designated visitor should not change unless for exceptional circumstance, for example if they become unwell.

All arrangements for visiting must be made through the nurse in charge of the ward. Ward staff should ensure they have each designated visitor's contact details to assist with the Trace and Protect process if required.

From today, all visitors will also be required to wear a face covering in all areas of the hospital. On entering the site, visitors will be reminded to follow hand hygiene measures and fit their own face covering. Visitors will not be allowed into the ward without a face covering and should bring their own with them.

For visitors unable to wear a face covering for medical reasons, they should speak to the nurse in charge who will check with the local infection control team to risk assess the situation on an individual basis

Should a visitor refuse to wear a face covering, they will be informed that ward access will be denied on this occasion. If, in exceptional circumstances, a visitor does gain access to the ward without a face covering, the requirement should be explained by a senior member of staff and the individual must be asked to leave.

The recommended physical distance should be maintained wherever possible between visitor and patient, even if they have previously been in the same household.

Visiting restrictions continue for COVID-19 patients who are restricted to essential visits only.

Minor Injuries Unit (MIU)

The Minor Injuries Unit (MIU) at the New Victoria ACH will re-open from today (Monday 13 July). The unit will be open from 9am to 9pm, seven days a week.

When patients arrive at the MIU they will be spoken to by one of the nursing staff.

This process is also taking place at the Emergency Department of QEUH and will be used to ensure patients are directed to the most appropriate place to receive care.

If patients attend with a condition not related to a minor injury, they will be sign-posted to another service. Staff may advise patients to attend a local pharmacy, optometrist, their GP, or the Emergency Department at Queen Elizabeth University Hospital. Patients arriving after 8pm may be advised to return the following morning.

[Click here for more information.](#)

NHS Near Me (Attend Anywhere)

Our sincere thanks to those who joined us for NHS Near Me/Attend Anywhere training sessions via Microsoft Teams over the past two weeks.

If you missed the sessions, or would like a refresh on the training, the following session materials are now available [on StaffNet](#):

- Live training session recording (60 mins)
- Presentation slides
- TrakCare Clinic Build Process and Request Template

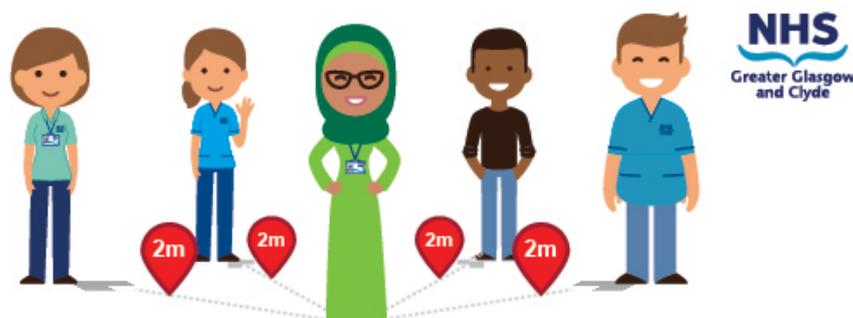
Questions and answers from the sessions are currently being collated and will be available at [this location](#) on StaffNet by Wednesday 15 July 2020.

Transport

Public Transport operators are continuing to increase capacity and service frequency. Please continue to check [Traveline Scotland](#) for up to date information on services.

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).



**It's important to maintain the social distancing rule.
Respect personal space and keep 2 metres apart.**

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**