

Core brief

Daily update

(24 September 2020, 4.15pm)

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- Staff Risk Assessments - Our Black, Asian and Minority Ethnic (BAME) Workforce
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- Brand new Stobhill Hospital wards open doors to patients
- Access to the NHSGGC Out of Hours Community Psychiatric Nurse (CPN) Service

Staff Risk Assessments - Our Black, Asian and Minority Ethnic (BAME) Workforce

We previously acknowledged that there is emerging evidence that people from Black, Asian and Minority Ethnic backgrounds may be disproportionately affected by COVID-19 and asked Managers to engage with staff to complete a risk assessment.

The health and wellbeing of our staff is a key priority and we are aware that many staff may be feeling anxious as situations emerge and change. As a result we would ask Managers to ensure that they have undertaken a **face to face** risk assessment with their staff members, and where there may have been changes locally, that these are also reviewed periodically to ensure that they are up to date and all support and arrangements are in place. The National Occupational Risk Assessment document is available on our [COVID-19 Staff Site](#).

These conversations are aimed to be sensitive and supportive that will consider individuals psychological wellbeing and personal views/concerns about risk. If required we will provide support through our occupational health service. In addition, access to wellbeing support services is available through the national hub: <https://www.promis.scot/>

Please also note additional support links below and that support is also available through your local trade union organisations.

<p>COVID-19 Staff Support Line for all Health and Social Care Staff</p> <p>All health and social care staff across the whole of Greater Glasgow and Clyde now have access to the COVID-19 confidential Staff Support line.</p>	<p>The COVID-19 Staff Support Line Telephone is: 0141 303 8968.</p> <p>You can also contact us through our staff mailbox at staff.covid19@ggc.scot.nhs.uk</p>
<p>Psychological First Aid Line</p> <p>For hospital-based staff wishing to access psychological first aid as a result of their challenging work circumstances APSSS have developed an online provision using Attend Anywhere Technology.</p>	<p>APSSS sessions can be booked by calling 0141 277 7623.</p>

Occupational Health Counselling Service

The Occupational Health counsellors are supporting staff that would benefit from a 'listening ear' interaction. This is available via the Occupational Health phone number: 0141 201 0600.

Life on the Frontline

[Nuzhat Mirza, Equality and Human Rights Senior Practitioner](#), is the latest member of staff to take part in our Life on the Frontline videos.

Before COVID Nuzhat would engage with patients and staff for feedback about NHSGGC services, making sure services were fair and equitable for everyone and offer advice and support to make this happen.

When COVID struck, Nuzhat nominated herself to be a testing buddie in the test and trace service. It's been a big change to work in a clinical environment but she has really enjoyed meeting lots of new people and sharing experiences.

Nuzhat's biggest change has been working from home, it hasn't always been easy, particularly when her grandchildren couldn't go out to play.

**Brand new Stobhill Hospital wards open doors to patients**

Stobhill ACH has today opened doors to its brand new acute mental health wards.

The £10.7m purpose built wards, represent the latest in clinical thinking and design and mark the future of inpatient care in mental health facilities.

The two wards – Elgin and Appin – have space for up to 40 inpatients, with Elgin dedicated to adult acute mental health inpatient care and Appin focusing on older adults with functional mental health issues.

Janice Naven, Inpatient services manager for Stobhill Mental Health Services, said: "We're thrilled to open the doors of the new wards to patients. The modern, well thought out design has created a really positive environment for mental health patients and will play an important role in facilitating their treatment and recovery."

“Furthermore, the wards mean more patients are able to receive a range of therapeutic interventions which are planned, co-ordinated and provided from a multidisciplinary and patient perspective with a key focus on rehabilitation, discharge and recovery.”

The new facilities were delivered through a partnership between hub West Scotland, NHSGGC and Glasgow City HSCP.



Take a [virtual tour](#) of the new facility at Stobhill Hospital

Access to the NHSGGC Out of Hours Community Psychiatric Nurse (CPN) Service

From 29 September 2020 (Tuesday) patients who require access to the Out of Hours CPN service will be asked to call NHS 24 on 111 to access the NHS 24 Mental Health Hub. The previous 0845 number is no longer in use.

Hub staff will then support access to the OOHs CPN Service if specialist mental health assessment is required.

This move provides patients with one point of access and no call charges. Patients can also be supported to access the most appropriate response to meet their needs at the time they need it.

In addition there will be direct access to the Out of Hours CPN service via the Mental Health Assessment Units based at Leverndale and Stobhill Hospitals which can be accessed through the NHSGGC switchboard or by calling 0141 211 3600. This number is for profession to profession referrals and not for general public use.

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhs.gov.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**