

Core brief

Daily update

(21 December 2020, 1.00pm)

Topics in this Core Brief:

- Publication of the Queen Elizabeth University Hospital/NHSGGC Oversight Board Interim Report

Publication of the Queen Elizabeth University Hospital/NHSGGC Oversight Board Interim Report

The Scottish Government has, today, published the Interim Report from the Queen Elizabeth University Hospital/NHSGGC Oversight Board. This is the part of the wider review that notes the issues that led to the escalation to Stage 4 and the findings and recommendations for these areas. The Oversight Board's final report will be published in early 2021.

We have worked closely with the Oversight Board and sub groups for the last year and as staff working in the hospital may know, we have already put in place a number of changes and improvements, and we are pleased to note that the work to date has been endorsed by the Oversight Board.

We will also be working closely with patients and families so as to continue to improve our Infection Prevention and Control (IPC) and Communications and Engagement processes.

A number of actions are already underway, and to date, some which have taken place are as follows:

- An IPCT Improvement Collaboration has been set up to take forward improvements, ensuring a collaborative approach across all areas and that there is an absolute focus on infection control across the whole organisation.
- The *HOPE* family support group has been set up (Helping Our Children and Young People Evolve) within Ward 6A haemato-oncology unit.
- A dedicated patient liaison role has been established with families
- The Nurse Director has been identified as the lead Executive support for families
- The remit of the Director of Communications has been extended to include responsibility for public engagement
- The Consultation Institute is working with the Board to improve and develop effective approaches to engagement.

The Oversight Board has also welcomed the recent work to develop an IPC improvement programme and the commitment by our Chief Executive and our senior team to lead that process.

Our Chief Executive, Jane Grant has formally welcomed the report, stating: "The report covers what has been a very difficult period for our patients, their families and our staff and I would once again say how sorry we are for the distress caused to families affected.

"The findings highlight several areas of learning for NHSGGC. We are fully committed to applying those lessons from this experience.

“We welcome the areas of good practice highlighted – in particular the praise for staff working within the unit who worked tirelessly to support patients and families throughout this time. The Oversight Board has also endorsed the steps we have been taking over the past year to improve, and this is also encouraging.

“Nevertheless, there remain lessons for the Board to learn and we are committed to implementing the recommendations in this Interim Report and to continuing to work with the Oversight Board as they conclude their work, including the ongoing Case Note Review.”

We would like to thank staff for your ongoing support through this period and commend your unwavering commitment to your patients and their loved ones. For more information about the report and the work of the Oversight Board, please click [here](#).

Social distancing is everyone’s responsibility

Stick to the allowed occupancy when using lifts -
check the information displayed beside the lift.



Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

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