

Core brief

Daily update

(2 June 2021, 1.10pm)

Topics in this Core Brief:

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- What Matters to You? – Spotlight on Ward 4, GRI
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Share your views on the South ... extended to include ALL Acute Services

As part of Growing our Great Community campaign, we were looking to hear from anyone who works with, or in, the South Sector (QEUH, Gartnavel, New Victoria). This initial engagement exercise has proved so popular we are now extending the survey to include **ALL** Acute sites!

This short survey aims to find out what's important to you and to see how well you feel our NHSGGC values are embedded within our Acute Services.

The findings will be used to help inform future improvement activity which enhances the wellbeing and overall experience of working in Acute Services.

Make your views count and take five minutes to fill out the survey here:

<https://link.webpolsurveys.com/S/EDA023E59538E6B7>

What Matters To You? – Spotlight on Ward 4, GRI

As we approach What Matters To You Day on Wednesday 9 June we highlight how Ward 4 at GRI have kept 'What Matters To You' at the forefront of treating their patients despite the stress and anxiety of the COVID-19 pandemic.

Rebecca Badhesha, Senior Charge Nurse, explained: "At the height of the pandemic there were times when we were overwhelmed, overstretched and felt that despite our best efforts we were not able to provide our usual gold standard of care for our patients.

"Despite this we remained true to our core values and passion for person centred care. This is something we have continued to focus on as we emerge from the pandemic and transition through this period of recovery.

"As a team we are committed to asking and acting on 'What Matters To You' conversations to promote empowered, collaborative and co-ordinated care for our patients.

“This commitment starts when a person arrives in our ward for an in-patient stay and our nursing staff greet them with a hello and welcome to the ward with a friendly smile.

“The pandemic did bring a new layer of complexity to person centred approaches to visiting with the necessary restrictions. We have become more proactive with providing telephone updates to reassure family and to facilitate finding out more about our patients' needs and preferences when they are unable to do so themselves.”

[Click here](#) to read more about Ward 4's WMTY story.

Can you take inspiration from Ward 4? Meaningful conversations with the people you care for and their families and carers about what is important to them can greatly improve their hospital experience. It's a simple approach but can have a big impact on care.

If you are doing something special to celebrate 'What matters to you?' day, why not share it on Twitter using #WMTY21 and don't forget to tag us @NHSGGC. Please email person.centred@ggc.scot.nhs.uk if you have a WMTY story to share. Resources will be distributed locally in time for the day.

**“And I would walk 500 miles...
....for the 2021 Active Staff - Summer Walking Challenge.**

Staycation is the word and a lot of us will be travelling in Scotland. But let's take a virtual tour over our country's very own 'Route 66', the iconic 'North Coast 500'.

What is the Walking Challenge?

It couldn't be simpler! Form or join a team of up to 5 colleagues, count your steps over a 4 week period using our smartphone app, your pedometer/Fitbit etc, track your progress across our virtual route, enjoy getting active and some friendly competition with your colleagues.

When does the Walking Challenge begin?

The walking challenge begins on Monday 7 June 2021 and will last for 4 weeks.

What is the route?

Beginning our virtual journey on the Black Isle (which is neither black in colour, nor an Isle) we'll head out along the coast taking in the breath-taking scenery of Caithness, Sutherland, Easter and Wester Ross even going visiting John O'Groats, the most northern village in the UK before heading back down to the capital of the Highlands – Inverness.

How do I get involved?

To register follow the instructions at <https://activestaff.worldwalking.co.uk/> Once you are registered you can either create or join a team of up to 5 colleagues. Registration is currently **OPEN**.

I have taken part in Walking Challenges in the past, do I need to re-register?

Yes. We no longer have details from previous challenges so everyone will need to re-register.

I have a question on the Walking Challenge and/or COVID-19 guidance!

Why not check if it can be answered on our [Help](#) (available on Microsoft Edge) or have a look at our [Hints, tips and other bits](#)? If we haven't answered your question then please get in touch at: walking.challenge@ggc.scot.nhs.uk

Euro 2020

Euro 2020 will be taking place from 11 June – 11 July 2021, and will include games at Hampden Park on 14, 18, 22 & 29 June. In addition, there will be a fan zone at Glasgow Green for the duration of the tournament. As a result there is likely to be more traffic around these venues for the duration of the event, particularly on match days. More information is available by [clicking here](#)

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check