

Core brief

**Message from Jane Grant, Chief Executive
(20 August 2021, 5.40pm)**

This week we held our regular Board meeting and discussed a range of issues, including the continued remobilisation of our services against a backdrop of the ongoing challenges we are faced with as a result of COVID. Our current plan, which takes us through the remainder of the year and into 2022, acts as the route map for our recovery from the pandemic. This will, of course, continue beyond this financial year and we expect an announcement from Scottish Government on the National Recovery Plan and the next steps in the coming days.

Significant numbers of patients are benefitting from services introduced during the pandemic. More than 21,000 people have been seen at our Community Assessment Centres since they were set-up. Similarly, our Specialist Assessment and Treatment Areas (SATAs), which provide a dedicated pathway for COVID emergency attendances, has enabled more than 41,000 patients to receive treatment separate from other emergency patients. The Mental Health Assessment Units have treated 7,500 patients and the acute phlebotomy service, set up in June 2020, has received almost 60,000 referrals, averaging 1000 per week across NHSGGC. These are particularly significant achievements and I would like to thank all staff for the part they have played in embedding and delivering these services.

As you may be aware, the Scottish Government today launched their Women's Health Strategy. This is an important step forward for women's healthcare and I look forward to working with Government colleagues to ensure we continue to provide patient centred healthcare to our female patients and support them through the appropriate treatment pathways available to them when they need it.

I have been encouraged to see the response rate for the first cohort to complete this year's iMatter survey has reached 55% with a week left to complete the questionnaire. If you are in the first cohort, there is still time to complete the survey and I would urge you to do so. With cohort two due to launch next week, it is really important that all staff have the opportunity to feedback what you feel is working well and what you feel could be improved. I am very keen to know your views.

Mental Health
Check In



I would also like to remind staff that the mental health check-in is open and I would encourage everyone to take part. We have all experienced a challenging 18 months, so it is really important that we all look after

ourselves as well as each other. Even if you think that you are feeling OK at this point, I would encourage you to check-in using the QR code (above) on this email.

Nominations for the Excellence Awards close today, so if you have been meaning to nominate a colleague or a team, the time to do so is definitely now. It is really important that we celebrate everything we have collectively achieved, especially over the past 12 months. Please visit our [website](#) for more information and to submit your nomination. I would like to wish all of our nominees the very best of luck!

In closing, I would like to thank you again for all your hard work and dedication in these difficult times. I know that the last few weeks have seen increasing challenges. Despite this, your commitment to your patients has been unwavering.

Thank you.

Are your contact details up-to-date? [Click here](#) to check