

Core brief

Daily update
(15 November 2021, 3.45pm)

Topics in this Core Brief:

- Patient Discharge Transport Service
- Near Me Video Consultations - Learning Needs Survey for Health and Care Professionals
- Grand Round
- Scottish Health Awards – Amma Birth Companions

Patient Discharge Transport Service

The Corporate Transport Team have now expanded the NHSGGC Patient Transfer Service to cover all sites across NHSGGC. Staff simply need to phone **0141 211 6560** between 07:00 and 18:00, seven days a week to book transport, with slots available between 12:00 and 20:00 daily.



Who can use this service?

- Patients who are being **discharged** and require transport Home or to a Homely Setting (Care Home)
- Additional support is required
- Does **not** require SAS/Private Ambulance

How do I book transport?

- Call **0141 211 6560** between the hours of 07:00 and 18:00
- You will need the patient's details:
 - Name and CHI
 - Date and time of discharge
 - Pick up point, e.g. Discharge Lounge / ward
 - Destination
 - Name and contact information for family/carer
 - Any specific needs
(cognitive impairment / dementia / infection status/ behavioural issues)
- You must confirm that the patient
 - Has been medically discharged
 - Requires support during transport
 - More support than a car
 - Less support than an SAS/Private Ambulance
- Ensure that patient has their belongings/medications

As this is a new service, bookings will be subject to availability.

Your feedback will help us develop this and other transport services – please send your comments to TravelPlanOffice@ggc.scot.nhs.uk

Near Me Video Consultations - Learning Needs Survey for Health and Care Professionals

Near Me is a free on-line video appointment service for health and care. Since COVID-19 it has been used to deliver over one million appointments. An Independent Evaluation 2021 ([available here](#)) recommended ongoing peer support and training. Therefore, we would like to identify the learning needs of clinicians and care staff working in health and social care across Scotland. This will allow us to work with professional bodies and others to develop and deliver appropriate support.

The Near Me Team would be grateful if you would complete the Learning Needs Survey [QuestBack](#) which should take about five to ten minutes to.

The survey closes on 3 December 2021.

Grand Round

Dr Gregor Smith, Chief Medical Officer for Scotland, will be presenting at the Grand Round on Wednesday 17 November. This will be part of our 'tackling health inequalities month' as reducing health inequalities was one of the five key themes in his 2020 to 2021 report. Dr Smith has set aside a good amount of time for questions so there will be an opportunity for it to be an interactive session.

The event starts at 12.30, via Microsoft Teams, and will last for approximately one hour. It is open to all NHSGGC staff regardless of where you work. If you would like to join, please email Lorna McLaren (Lorna.Mclaren@ggc.scot.nhs.uk) from the Medical Education team who will add you to the Teams link.

The event will also be recorded so it can be viewed at an alternative time as required.

Scottish Health Awards – Amma Birth Companions

Congratulations to Amma Birth Companions, a Glasgow-based charity providing perinatal support to people facing significant and complex barriers on their journey to parenthood, who won the Tackling Health Inequalities Award at the Scottish Health Awards.

Their mission is to create a supportive space where everybody feels seen, informed, and empowered in all aspects of their birth experience. Their vision is to provide a safe, equitable, and holistic model of reproductive care that centres the voices and experiences of marginalised and racialised groups.



Their volunteer birth and postnatal companions are trained to provide emotional, physical and practical support from pregnancy up to around 12 weeks postnatally with a trauma-enhanced approach. In 2020-21, they provided 50 parents with support during pregnancy, 30 parents with support during birth (totalling 349 combined hours of prenatal support), and 35 parents with dedicated support following birth, with 15 weeks (on average) of postnatal support per client. Most of the clients they supported were in the asylum process, originated from 21 different countries and spoke 17 different languages. Over half spoke little or no English. 76% were new to Glasgow, and half had been trafficked into the UK. All of them expressed that they had experienced significant previous trauma that presented a raised risk of negatively impacting their pregnancy, birth and early postnatal outcomes. In 2021-22, they are on track to provide support to 120 clients.

Lateral Flow Tests - Available to all staff working on site

Speak to your line manager about where to collect your test kit, then:

		
Register your kit	Test twice per week	Record your results

Keep your colleagues and patients safe from COVID-19

Help stop the spread!

Visit: www.nhsggc.org.uk/lfid-stafftesting

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)