

Core brief

Daily update

(31 January 2022, 3.10pm)

Topics in this Core Brief:

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Interfaith Working Group

Understanding what matters to our patients is at the heart of delivering person-centred care. Our religious and philosophical beliefs can be an important aspect of our identity, informing the way we understand the world and bringing comfort and security at times of uncertainty and fear.

We would like to invite staff with an interest in religion and belief (including staff who may identify as not having a religion or belief) to join an interfaith short life working group.

Using the group's collective personal and professional experiences, together with patient voices, other evidence sources and in partnership with the Spiritual Care Team we will work to improve staff confidence in delivering care that takes faith and belief needs into account and further enhances excellence in care.

If you are interested in joining the group or would like further information, please contact Rebekah Sharp-Bastekin at rebekah.sharp@ggc.scot.nhs.uk

Malicious activity – Access to IT accounts

It has been reported that NHS Scotland employees may be being targeted by criminals who are seeking to gain access to our usernames and passwords so that they can access our IT systems. In some cases, staff have been contacted by individuals impersonating members of the Board's IT/eHealth department. The following guidance is being shared with staff in order to raise awareness and provide you with support should you experience such an occurrence.

Things to note:

- If one of our eHealth team needs to speak to you on the phone they will identify themselves clearly
- A member of NHSGGC eHealth staff will **never** ask you for your password
- Never disclose security details, no-one needs your password not even our own IT service – it's yours
- Look for suspicious numbers that don't look like real phone numbers
- Don't trust caller ID. Phone numbers and caller identities can be fake
- Listen to your instincts, ask questions to verify the authenticity of the caller or hang up
- Don't assume the phone call is authentic
- Don't be rushed or pressured
- Stay in control.

If you can, try and take note of the following:

- The caller's phone number
- Details of what you were asked
- Who was called / who did the caller ask for?
- Caller details (e.g. name used, accent, male/female/automated voice)
- Details of any colleagues impersonated by the caller
- Anything else to that might be useful.

If you have received a suspicious call where you have been asked for your credentials please contact the IT Service Desk: 0345 612 5000.



Lone Workers – Activate an Amber Alert!

Reminder for all users of the Reliance Protect Lone Worker Device

You must activate an Amber Alert during the month of February - if this action is not taken your device will be classed as lost/ out of service and placed onto a reallocation list.

How to activate an amber alert - contained within guidance:

<https://www.nhsggc.org.uk/media/239720/identicom-user-guidance.ppt>

Active Staff Yoga

Due to popular demand, an opportunity has arisen for Active Staff to be able to offer a second weekly yoga class. This class is on a Thursday evening. If you haven't tried yoga before, why not come along to one of the free classes and participate from the comfort of your own home!

If you would like to attend click on the link to book your place:

<https://link.webropol.com/s/activestaffregistrationformjanfeb2022>

Travel update

As Scotland moves towards hybrid working from today, it is expected that more traffic will be on the roads. Please plan ahead to ensure you reach your destination safely and on time.

You can get up-to-date travel information at: www.trafficscotland.org

Please keep up-to-date with the latest guidance on our dedicated web pages at:

www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

***Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)