

Core brief

Daily update (4 February 2pm)

Topics in this Core Brief:

- Enabling family support in outpatient departments
- Person centred virtual visiting iPads – Register for NHS Near Me accounts

Enabling family support in outpatient departments

On Tuesday 25 January 2022, visiting restrictions were relaxed to enable every NHSGGC inpatient to have at least one interchangeable visitor (with due risk assessments in place), with the exception of outbreak areas.

In line with this, **patients in outpatient clinics in NHSGGC can now have the support of someone who matters to them in most circumstances**. A flexible and compassionate approach is encouraged.

It may sometimes be necessary to limit the numbers of people in an outpatient department, to enable physical distancing measures to be followed. Members of the same household do not need to physically distance from each other in waiting areas or clinic rooms. In NHSGGC, physical distancing measures are currently set at 2m. If outpatient areas need to reduce from 2m to 1m, and fall within the scope of the [guidance](#), they must ensure the completed risk assessment is approved by the relevant governance route.

If it is not possible for a patient to have someone with them during a consultation, consideration should be given as to whether a family member can attend a consultation virtually. Again, a flexible and compassionate approach is encouraged at all times.

Person centred virtual visiting iPads – register for NHS Near Me accounts

To meet Data Protection Act requirements and enhance support available to clinical teams for Person Centred Virtual Visiting, FaceTime, Skype and Zoom will be phased out on the iPads and replaced by NHS Near Me.

Feedback received from clinical teams so far has been that NHS Near Me is easy to use for staff, patients and relatives.

Please email virtual.visit@ggc.scot.nhs.uk to request an NHS Near Me account, stating which ward / department and site you work in. You'll be sent an email with log in details, user guides, and information about how to set up colleagues in your team with their own accounts.

FaceTime, Skype and Zoom will remain available on the iPads while each ward / department is set up with NHS Near Me, and further information will be communicated in due course.

If you have any questions, please don't hesitate to email virtual.visit@ggc.scot.nhs.uk

Lateral Flow Tests - Available to all staff

Speak to your line manager about where to collect your test kit, then:

		
Register your kit	Test daily	Record your results

Keep your colleagues and patients safe from COVID-19

Help stop the spread!

Visit: www.nhsggc.org.uk/lfd-stafftesting

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

***Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check